

How do I setup my child's trainer club account

The process to allow a child under the age of consent full access to his or her Pokémon Trainer Club account is not complicated, but it does require several steps to accomplish. We have taken every precaution to ensure that, as the child's parent or guardian, you have full control over your child's account and are aware of the level of information about your child that is being stored and displayed publicly.

If you are a parent of a child who has created a Pokémon Trainer Club account, here's a brief summary of how the process works.

1. Receive Notification

When your child creates an account at www.pokemon.com, they'll enter in a parent (or guardian's) email address. You, the parent, will be contacted via email with the subject line "Pokémon Trainer Club Parental Consent Request." If you do not want to provide consent for the account, take no action and your child's account will be deleted within 14 days of its creation.

Example:



Dear parent or guardian,
Your child has begun the process to create a Pokémon Trainer Club account at Pokemon.com. With this account, your child will be able to sign into Pokemon.com and the Pokémon Global Link website. The process cannot be completed without your consent as a parent or guardian. To give consent for your child's Pokémon Trainer Club account, click on the button below. You will be directed automatically to Pokemon.com, where you will need to create your own Pokémon Trainer Club account with which to manage your child's account.
Your child has entered the following information to create a Pokémon Trainer Club Account:



- Date of Birth
- Country
- First and possibly last name
- Username
- Screen Name
- Password
- Parent's Email Address
- Pokémon Global Link privacy settings
- Account preferences for options such as displaying Trainer images and receiving marketing email messages from The Pokémon Company International

Continue with Consent Process 

This link will be active for 48 hours. If you do not grant consent for your child's account in this time, he or she will need to [resend this activation email](#). If you have any questions, please review the [Sign Up Summary FAQ](#).

If you have a Deck Code to unlock your Pokémon Trading Card Game Online: Trainer Challenge Theme Deck, you will need to enter (or re-enter if necessary) your code for security purposes after being logged in at <http://www.pokemon.com/tc>.

The Pokémon Trainer Club allows your child to enjoy the full benefits of Pokemon.com, including:

- Customizable avatars ("Pokémon Trainers")
- Minigame leaderboards
- Pokémon Newsletters (with your consent)

To learn more, visit Pokemon.com. (Clicking this link will not grant consent to your child's account. To provide consent, please click on the button above).

Your child's privacy is important to us. Please view our site [Privacy Policy](#) if you have any concerns.

Sincerely,

The Pokémon Company International

2. Create Your Own Account

When you click the "Continue with Consent Process" in the email you received, you'll go to www.pokemon.com where you can create your own personal account. This account will allow you to manage your child's account.

Example:



When creating your account, be sure to use the YYYY-MM-DD date format, or use the calendar tool to select your date of birth.

Be sure that the date displayed is correct, as a date of birth that is set below the age of consent will cause the system to view you as a child, rather than a parent, forcing you to go through the process again.

2a. Activate Your Own Account (if necessary)

If you choose to use a different email than the one your child used to begin the consent process, you'll need to activate it before granting consent for your child. See the additional "Email Activation" steps below to find out how to activate a different email address.

3. Sign In to Your Account

Once your account is created you will see a page titled "Parental Consent." Log into your account at Pokémon.com. You should be immediately directed to the page where you can grant consent for your child's account. If this page does not appear, look for the "My Family's Accounts" section at the top of your Profile page and click the name of the child you wish to grant consent for.

Example:

Please log in below to get started.

LOG IN
If you already have a Pokémon Trainer Club account, log in here.

Enter your user name

[Forgot your user name?](#)

Enter your password

[Forgot your password?](#)

Log In

4. Grant Consent for Your Child

On the "Approve Child" page, enter an email address for your child. It does not have to be the same as your email address. You'll also be prompted to agree to the account terms of use on behalf of your child.

Example:

Once you have successfully completed granting consent for your child, your profile page will look like this:

Edit Profile

MY FAMILY'S ACCOUNTS SELECT AN ACCOUNT THAT YOU WISH TO EDIT.
[My Account ExampleParent](#)
[Child Account: ExampleChild](#)

MY PROFILE ▾

MY PLAY POKÉMON ▾

EDIT PROFILE ▾

You have granted consent for your child's account. An email has been sent to your child's account to so he or she can complete the account activation process.

As you see, the top of your profile now displays "My Family's Accounts" and will include direct links to each of your children's accounts. If you ever need to make changes to one of your children's accounts, just log into your account, and click the link to the child account you wish to make changes to.

4a. Different Email Accounts?

If your child's email address is different than yours, he or she will have to confirm that email address following the "Email Activation" steps. Have him or her follow the Email Activation steps, below.

Email Activation

Pokémon.com requires Pokémon Trainer Club members to provide a valid email account so they can participate in various programs, receive rewards, and retrieve lost usernames and passwords.

1. You will receive an email with the subject "Pokémon Trainer Club Activation."
2. Within the email, click the "Activate Your Account" link—this will return you to www.pokemon.com, confirming your account activation.

Personal Information

Example:



The Pokémon Company International takes the privacy of our visitors to Pokémon.com seriously. We have taken steps to keep you and your child's personal information secure. A basic Pokémon Trainer Club account requires only the following information:

- Country
- Birth date
- Username
- Password
- Screen name
- Parent's email address

Organized Play accounts require additional contact information, for the purposes of providing contact and shipping information for prizes, rewards, and other administrative reasons necessary for the Organized Play Program.